



## Wolverine Worldwide Returns Routing Guide

**Revised June 26, 2024**

**\*\* Please note this routing guide is specifically set up for returns that WWW is responsible for paying the freight on. All accommodation returns are returned at the customer expense.**

All returns, whether prepaid or collect, require a **Return Authorization (RA) #**. This may be obtained by contacting your Customer Service Representative.

The address for the return's facilities are as follows:

**Michigan DC:** Wolverine Worldwide, 214 Washburn St. Howard City, MI 49329

**Includes Brands:** Chaco, Merrell, Wolverine (1000 Mile & 1883 Styles Only) Sweaty Betty and Bates.

**Beaumont DC:** Wolverine Worldwide, 1020 Prosperity Way, Beaumont, CA 92223

**Includes Brands:** Wolverine (all styles excluding 1000 Mile & 1883), CAT, Harley Davidson, Hy-Test and Saucony.

Your Customer Service Representative will provide small parcel labels to you for collect shipments up to 15 cartons.

For Shipments larger than 15 cartons and up to 3000 #, please ship via the carrier listed for the origin state in the table on page 2. Cartons may be larger than 3 cubic feet when shipping via these carriers but may not weigh more than 50 #.

### Notes:

1. If the designated carrier does not service your shipping location as a direct point and / or if your shipment is greater than 6 pallets or 12 linear ft., please fill out the routing request form at below and send it via email to [GlobalTraffic@wwwinc.com](mailto:GlobalTraffic@wwwinc.com).

## Routing Request Form:



WWW Routing  
Request Form.xlsx

- LTL shipments must not consume more than 12 linear feet of trailer floor (750 cu. Ft.)
- Your shipment via any of the below LTL carriers must be accompanied by a Bill of Lading.
- For information on bill of lading requirements, please visit the link below.

## Bill of Lading Information:

<http://www.wolverineworldwide.com/wp-content/uploads/2011/07/ReturnsBOLApr2012.pdf>

- If your LTL return is authorized to be returned at WW's expense, proper freight terms are **collect- 3<sup>rd</sup> Party billing** with the BOL marked as 3<sup>rd</sup> Party to the address below:  
**Wolverine Worldwide, Inc.**  
**9341 Courtland Dr NE**  
**Rockford, MI 49351**  
This is a billing address only, do not send returns to this address.
- Any violations of the above routing instructions will be charged back at \$100 plus the cost difference of the freight.
- RA number(s) must be clearly notated on the BOL or there is a chance the shipment could be refused and returned to the shipper.

## Common Carrier Table

|                    |              |                       |              |
|--------------------|--------------|-----------------------|--------------|
| <b>Alabama</b>     | Old Dominion | <b>Nebraska</b>       | Old Dominion |
| <b>Arizona</b>     | Old Dominion | <b>Nevada</b>         | Old Dominion |
| <b>Arkansas</b>    | Old Dominion | <b>New Hampshire</b>  | Old Dominion |
| <b>California</b>  | Old Dominion | <b>New Jersey</b>     | Old Dominion |
| <b>Colorado</b>    | Old Dominion | <b>New Mexico</b>     | Old Dominion |
| <b>Connecticut</b> | Old Dominion | <b>New York</b>       | Old Dominion |
| <b>Delaware</b>    | Old Dominion | <b>North Carolina</b> | Old Dominion |
| <b>Florida</b>     | Old Dominion | <b>North Dakota</b>   | Old Dominion |
| <b>Georgia</b>     | Old Dominion | <b>Ohio</b>           | Old Dominion |
| <b>Idaho</b>       | Old Dominion | <b>Oklahoma</b>       | Old Dominion |
| <b>Illinois</b>    | Old Dominion | <b>Oregon</b>         | Old Dominion |

|                          |              |                       |              |
|--------------------------|--------------|-----------------------|--------------|
| <b>Indiana</b>           | Old Dominion | <b>Pennsylvania</b>   | Old Dominion |
| <b>Iowa</b>              | Old Dominion | <b>Rhode Island</b>   | Old Dominion |
| <b>Kansas</b>            | Old Dominion | <b>South Carolina</b> | Old Dominion |
| <b>Kentucky</b>          | Old Dominion | <b>South Dakota</b>   | Old Dominion |
| <b>Louisiana</b>         | Old Dominion | <b>Tennessee</b>      | Old Dominion |
| <b>Maine</b>             | Old Dominion | <b>Texas</b>          | Old Dominion |
| <b>Maryland &amp; DC</b> | Old Dominion | <b>Utah</b>           | Old Dominion |
| <b>Massachusetts</b>     | Old Dominion | <b>Vermont</b>        | Old Dominion |
| <b>Michigan</b>          | Old Dominion | <b>Virginia</b>       | Old Dominion |
| <b>Minnesota</b>         | Old Dominion | <b>Washington</b>     | Old Dominion |
| <b>Mississippi</b>       | Old Dominion | <b>West Virginia</b>  | Old Dominion |
| <b>Missouri</b>          | Old Dominion | <b>Wisconsin</b>      | Old Dominion |
| <b>Montana</b>           | Old Dominion | <b>Wyoming</b>        | Old Dominion |

Continued

## Carrier Contact Information

### Old Dominion

Web site: <http://www.odfl.com> Ph# (800) 432-6335 Locate a local terminal: <http://www.odfl.com/locator/>